

# Price Guide 2019







## The Embassy English Price Guide 2019

Embassy English is committed to providing students with an exciting and rewarding English learning experience, both in and out of the classroom.

With 13 year-round Study Centres around the world offering a variety of English learning programmes, we are pleased to present this comprehensive guide.

This guide provides course and accommodation information in the UK, USA, Canada, Australia and New Zealand. We encourage you to fully review this price guide with your Embassy representative as certain course names and offerings may have changed.

Please visit **[embassyenglish.com](http://embassyenglish.com)** or our Partners website, **[embassyenglish.com/partners](http://embassyenglish.com/partners)**, for the electronic version of this guide which will include the latest updates.

# Brighton

Embassy Brighton Study Centre  
1 Billinton Way, Brighton  
East Sussex BN1 4LF  
**IAC Contact Information**  
iacuk@studygroup.com

**Enrolment Fee:** £100  
**Accommodation Placement Fee:** £35

### CENTRE HIGHLIGHTS

- General Information**
- Location: By the sea, cool cafes and music scene
  - Lessons: 45 minutes
  - Start date: Every Monday
  - Minimum course length: 1 week
  - Minimum age: 16
  - Average class size: 13 (maximum 15)
  - Number of classrooms: 8
  - Morning or afternoon classes

- Tuition Includes**
- Textbooks and course materials\*
  - My Embassy English Student Dashboard
  - Wi-Fi

- Accommodation Highlights**
- Homestay 16+
  - Residence 16+
  - Students under 18 must book half-board, a return transfer, and provide a guardian's consent form. A full-board meal plan is recommended.
  - Onsite staff and security in residence

- School Closure Dates**
- School closure days: 1 - 4 Jan, 19 Apr, 22 Apr, 6 May, 27 May, 26 Aug
  - Christmas closure: 23 Dec 2019 - 3 Jan 2020

**Nationality Mix**  
Top 10 nationalities typically choosing this centre†. For monthly percentages visit [embassyenglish.com/partners](http://embassyenglish.com/partners)

1	Saudi	6	Chinese
2	Korean	7	German
3	Italian	8	Brazilian
4	Turkish	9	Thai
5	Kuwaiti	10	Japanese

\*Textbooks and course materials are available for use during studies but will be recycled for other students to use once a student has finished their course. Our focus on reducing our environmental impact means that recycling textbooks is our preferred approach, however should students wish to purchase their own books they are able to do so at a cost of: **UK** (per level): £15    **US/CAN**: \$20    **AUS** (per level): \$25    **NZ (per level)**: \$30  
†For students studying in 2017.

### All Prices are in GBP (£)

Courses and programmes		Lessons p/w	Tuition fees	Number of weeks		
				1-11	12-23	24+
General English Beginner English available	Standard Programme	20	-	£260	£235	£220
	Intensive 28 Programme	28	-	£350	£315	£255
Business English <i>Available from Intermediate level</i>	Intensive 28 Programme (20 English + 8 Business English lessons)	28	-	£350	£315	£255
Exam - Cambridge First (FCE)*	Standard Programme	20	£2,600	-	-	-
	Intensive 28 Programme (20 Exam + 8 Skills Development lessons)	28	£3,500	-	-	-
Exam - IELTS** (Minimum 2 weeks) <i>Available from Intermediate level</i>	Standard Programme	20	-	£260	£235	£220
	Intensive 28 Programme (20 English + 8 IELTS lessons or 20 IELTS + 8 Skills Development lessons)	28	-	£350	£315	£255
Language Semester Abroad	Standard - 24 weeks	20	£4,920	-	-	-
	Standard - 36 weeks	20	£7,020	-	-	-
	Standard - 48 weeks	20	£9,360	-	-	-
	Intensive 28 - 24 weeks	28	£5,640	-	-	-
	Intensive 28 - 36 weeks	28	£8,100	-	-	-
	Intensive 28 - 48 weeks	28	£10,800	-	-	-

\*Exam fees and dates subject to change (refer to <http://cambridgeesol-centres.org>).  
\*\*IELTS exam fees and dates subject to change. Students pay exam fee directly when registering online for the exam.

Accommodation (prices per week)			
Residence 16+		Single	Shared
Britannia Study Hotel 18+	Self-catering, en-suite rooms	£287	-
Voyager House 16+ 16 Jun - 10 Aug	Half-board, en-suite rooms	£280	-
Voyager House 16+ 10 Aug - 7 Sep	Half-board, en-suite rooms	£224	-
Homestay		Single	Shared*
Homestay 16+	Half-board	£175	£154
Homestay 18+	Bed and Breakfast	£154	£147
Additional options & fees			
Homestay winter supplement 22 Dec 2019 - 4 Jan 2020		£70	
Homestay summer supplement 16 Jun - 24 Aug 2019		£42	
Britannia Study Hotel summer supplement 16 Jun - 24 Aug		£35	
Voyager House 16+ full-board fee (optional)		£56	
Under 18 full-board supplement	School canteen on weekdays and vouchers/or canteen at weekends	£56	
Special diet supplement		£28	

\*Students may book shared rooms individually.

Course add-ons - registration in a course or programme is pre-requisite		Fee
One-to-one lessons (additional price per week)	5 lessons	£265
	10 lessons	£480

Additional options		Fee
Transfers (one way)	London Gatwick	£90
	London Heathrow	£145
	London Stansted & London Luton	£225
	London City	£125
	London St Pancras (Eurostar)	£165
Express Mail		£35
StudyCare Plus insurance	Per week Health Care for International Students (2 week initial minimum) - See StudyCare Plus Guide for full details	£8

Exam Preparation Courses	Weeks	Course start date	Course end date	Exam date
FCE	10	1 Apr	7 Jun	11 Jun
	10	23 Sep	29 Nov	3 Dec

Exam dates are subject to change. Please see <http://cambridgeesol-centres.org>

Language Semester Abroad dates	
Start	
7 Jan	
18 Feb	
26 Mar	
13 May	
24 Jun	
5 Aug	
16 Sep	
28 Oct	



## All Prices are in GBP (£)

Courses and programmes		Lessons p/w	Tuition fees	Number of weeks		
				1-11	12-23	24+
General English Beginner English and 30 Plus available	Standard Programme	20	-	£260	£235	£220
	Intensive 28 Programme	28	-	£350	£315	£255
Business English <i>Available from Intermediate level</i>	Intensive 28 Programme (20 English + 8 Business English lessons)	28	-	£350	£315	£255
Exam - Cambridge First (FCE) and Advanced (CAE) 10 Weeks*	Standard Programme	20	£2,600	-	-	-
	Intensive 28 Programme (20 Exam + 8 Skills Development lessons)	28	£3,500	-	-	-
Exam - IELTS** (Minimum 2 weeks) <i>Available from Intermediate level</i>	Intensive 28 Programme (20 English + 8 IELTS lessons)	28	-	£350	£315	£255
Language Semester Abroad	Standard - 24 weeks	20	£4,920	-	-	-
	Standard - 36 weeks	20	£7,020	-	-	-
	Standard - 48 weeks	20	£9,360	-	-	-
	Intensive 28 - 24 weeks	28	£5,640	-	-	-
	Intensive 28 - 36 weeks	28	£8,100	-	-	-
	Intensive 28 - 48 weeks	28	£10,800	-	-	-

\*Exam fees and dates subject to change (refer to <http://cambridgeesol-centres.org>).

\*\*IELTS exam fees and dates subject to change. Students pay exam fee directly when registering online for the exam.

Accommodation (prices per week)		Year round	
Residence 18+		Single	Shared
Study Inn (5+ weeks)	Self-catering, en-suite rooms	£294	-
Homestay 16+		Single	Shared*
Homestay 16+	Half-board	£196	£175
Homestay 18+	Bed and Breakfast	£175	£161
Additional options & fees			
Homestay winter supplement 22 Dec 2019 - 4 Jan 2020		£70	
Homestay summer supplement 16 Jun - 24 Aug 2019		£42	
Under 18 full board supplement	School canteen on weekdays and vouchers/or canteen at weekends	£56	
Special diet supplement		£28	

\*Students may book shared rooms individually.

Course add-ons - registration in a course or programme is pre-requisite		Fee
One-to-one lessons (additional price per week)	5 lessons	£265
	10 lessons	£480

Additional Options		Fee
Transfers (one way)	London Gatwick	£195
	London Heathrow	£170
	London Stansted & London Luton	£100
	London City	£170
	London St Pancras (Eurostar)	£170
Express Mail		£35
StudyCare Plus insurance	Per week Health Care for International Students (2 week initial minimum) - See StudyCare Plus Guide for full details	£8

Exam Preparation Courses	Weeks	Course start date	Course end date	Exam date
FCE	10	1 Apr	7 Jun	11 Jun
	10	23 Sep	29 Nov	3 Dec
CAE	10	1 Apr	7 Jun	12 Jun
	10	23 Sep	29 Nov	4 Dec

Exam dates are subject to change. Please see <http://cambridgeesol-centres.org>

Language Semester Abroad dates	
Start	
7 Jan	
18 Feb	
26 Mar	
13 May	
24 Jun	
5 Aug	
16 Sep	
28 Oct	

# Cambridge

Embassy Cambridge Study Centre  
8 Grange Road  
Cambridge CB3 9DU

**IAC Contact Information**  
[iacuc@studygroup.com](mailto:iacuc@studygroup.com)

**Enrolment Fee:** £100  
**Accommodation Placement Fee:** £35

## CENTRE HIGHLIGHTS

### General Information

- Location: Close to shops, markets, restaurants and punting on the River
- Lessons: 45 minutes
- Start date: Every Monday
- Minimum course length: 1 week
- Minimum age: 16
- Average class size: 13 (maximum 15)
- Number of classrooms: 12
- Morning or afternoon classes

### Tuition Includes

- Textbooks and course materials†
- My Embassy English Student Dashboard
- Wi-Fi

### Accommodation Highlights

- Homestay 16+
- Residence 18+  
Students under 18 must book half-board homestay, a return transfer, and provide a guardian's consent form. A full-board meal plan is recommended.
- Onsite staff and security in residence

### School Closure Dates

- School closure days: 1 - 4 Jan, 19 Apr, 22 Apr, 6 May, 27 May, 26 Aug
- Christmas closure: 23 Dec 2019 - 3 Jan 2020

### Nationality Mix

Top 10 nationalities typically choosing this centre†. For monthly percentages visit [embassyenglish.com/partners](http://embassyenglish.com/partners)

1	Saudi	6	Brazilian
2	Italian	7	Swiss
3	Korean	8	Thai
4	Turkish	9	Uruguayan
5	Chinese	10	Emirati

†Textbooks and course materials are available for use during studies but will be recycled for other students to use once a student has finished their course. Our focus on reducing our environmental impact means that recycling textbooks is our preferred approach, however should students wish to purchase their own books they are able to do so at a cost of: UK (per level): £15 US/CAN: \$20 AUS (per level): \$25 NZ (per level): \$30  
†For students studying in 2017.

[embassyenglish.com/partners](http://embassyenglish.com/partners)

# Hastings

Embassy Hastings Study Centre  
Gensing Manor, Dane Road  
St Leonards-on-Sea  
East Sussex TN38 0QW  
**IAC Contact Information**  
iacuk@studygroup.com

**Enrolment Fee:** £100  
**Accommodation Placement Fee:** £35

### CENTRE HIGHLIGHTS

#### General Information

- Location: Walk to the beach from our mansion school
- Lessons: 45 minutes
- Start date: Every Monday
- Minimum course length: 1 week
- Minimum age: 16
- Average class size: 13 (maximum 15)
- Number of classrooms: 15
- Morning or afternoon classes

#### Tuition Includes

- Textbooks and course materials\*
- My Embassy English Student Dashboard
- Wi-Fi

#### Accommodation Highlights

- Homestay 16+  
Students under 18 must book half-board homestay, a return transfer, and provide a guardian's consent form. A full-board meal plan is recommended.

#### School Closure Dates

- School closure days: 1 - 4 Jan, 19 Apr, 22 Apr, 6 May, 27 May, 26 Aug
- Christmas closure: 23 Dec 2019 - 3 Jan 2020

#### Nationality Mix

Top 10 nationalities typically choosing this centre\*. For monthly percentages visit [embassyenglish.com/partners](http://embassyenglish.com/partners)

1	Czech	6	Chinese
2	Italian	7	Hungarian
3	Spanish	8	Russian
4	German	9	Senegalese
5	Austrian	10	Guatemalan

\*Textbooks and course materials are available for use during studies but will be recycled for other students to use once a student has finished their course. Our focus on reducing our environmental impact means that recycling textbooks is our preferred approach, however should students wish to purchase their own books they are able to do so at a cost of: **UK** (per level): £15    **US/CAN**: \$20    **AUS** (per level): \$25    **NZ (per level)**: \$30  
\*For students studying in 2017.

### All Prices are in GBP (£)

Courses and programmes		Lessons p/w	Tuition fees	Number of weeks		
				1-11	12-23	24+
General English Beginners English available in July and August	Standard Programme	20	-	£215	£195	£185
	Intensive 28 Programme	28	-	£290	£265	£225
Language Semester Abroad	Standard - 24 weeks	20	£4,200	-	-	-
	Standard - 36 weeks	20	£5,940	-	-	-
	Standard - 48 weeks	20	£7,920	-	-	-
	Intensive 28 - 24 weeks	28	£4,920	-	-	-
	Intensive 28 - 36 weeks	28	£7,200	-	-	-
	Intensive 28 - 48 weeks	28	£9,600	-	-	-

Accommodation (prices per week)		Year round	
Homestay 16+		Single	Shared*
Homestay	Half-board	£154	£119
Residence 18+		Single	Shared
Robert Tressell Halls	Ensuite, self-catering, shared kitchen	£161	£140
Additional options & fees			
Homestay winter supplement 22 Dec 2019 - 4 Jan 2020		£70	
Homestay summer supplement 16 Jun - 24 Aug 2019		£42	
Under 18 full-board supplement	School canteen on weekdays and vouchers/or canteen at weekends	£56	
Special diet supplement		£28	

\*Students may book shared rooms individually.

Course add-ons - registration in a course or programme is pre-requisite		Fee
One-to-one lessons (additional price per week)	5 lessons	£215
	10 lessons	£370

Additional Options		Fee
Transfers (one way)	London Gatwick	£115
	London Heathrow	£150
	London Stansted & London Luton	£195
	London City	£150
	London St Pancras (Eurostar)	£150
	Express Mail	£35
StudyCare Plus insurance	Per week Health Care for International Students (2 week initial minimum) - See StudyCare Plus Guide for full details	£8

Language Semester Abroad dates	
Start	
7 Jan	
18 Feb	
26 Mar	
13 May	
24 Jun	
5 Aug	
16 Sep	
28 Oct	

## All Prices are in GBP (£)

Courses and programmes		Lessons p/w	Tuition fees	Number of weeks		
				1-11	12-23	24+
General English	Standard Programme	20	-	£260	£235	£220
	Intensive 28 Programme	28	-	£350	£315	£255
Business English <i>Available from Intermediate level</i>	Intensive 28 Programme (20 English + 8 Business English lessons)	28	-	£350	£315	£255
Exam - IELTS* (Minimum 2 weeks) <i>Available from Intermediate level</i>	Standard Programme	20	-	£260	£235	£220
	Intensive 28 Programme (20 English + 8 IELTS lessons or 20 IELTS + 8 Skills Development lessons)	28	-	£350	£315	£255
Language Semester Abroad	Standard - 24 weeks	20	£4,920	-	-	-
	Standard - 36 weeks	20	£7,020	-	-	-
	Standard - 48 weeks	20	£9,360	-	-	-
	Intensive 28 - 24 weeks	28	£5,640	-	-	-
	Intensive 28 - 36 weeks	28	£8,100	-	-	-
	Intensive 28 - 48 weeks	28	£10,800	-	-	-

\*IELTS exam fees and dates subject to change. Students pay exam fee directly when registering online for the exam.

Accommodation (prices per week)		Year round	
Residence 16+		Single	Shared
McMillan Student Village 16+	Self-catering, en-suite rooms (18+)	£266	-
	Half-board, en-suite rooms	£343	-
Homestay		Single	Shared*
Homestay 16+	Half-board	£182	£161
Homestay 18+	Bed and Breakfast	£168	£147
Additional options & fees			
Homestay winter supplement 22 Dec 2019 - 4 Jan 2020		£70	
Homestay summer supplement 16 Jun - 24 Aug 2019		£42	
Under 18 full board supplement	School canteen on weekdays and vouchers/or canteen at weekends	£56	
Special diet supplement		£28	

\*Students may book shared rooms individually.

Course add-ons - registration in a course or programme is pre-requisite		Fee
One-to-one lessons (additional price per week)	5 lessons	£265
	10 lessons	£480

Additional options		Fee
Transfers (one way)	London Gatwick	£130
	London Heathrow	£114
	London Stansted & London Luton	£140
	London City	£52
	London St Pancras (Eurostar)	£82
Express Mail		£35
StudyCare Plus insurance	Per week Health Care for International Students (2 week initial minimum) - See StudyCare Plus Guide for full details	£8

Language Semester Abroad dates	
Start	
7 Jan	
18 Feb	
26 Mar	
13 May	
24 Jun	
5 Aug	
16 Sep	
28 Oct	

# London

Embassy London Study Centre  
Bounty House, Stowage, London SE8 3DE

### IAC Contact Information

iacuk@studygroup.com

**Enrolment Fee:** £100

**Accommodation Placement Fee:** £35

## CENTRE HIGHLIGHTS

### General Information

- Location: Close to historic area of the city with shops, cafés and restaurants
- Lessons: 45 minutes
- Start date: Every Monday
- Minimum course length: 1 week
- Minimum age: 16
- Average class size: 13 (maximum 15)
- Number of classrooms: 6

### Tuition Includes

- Textbooks and course materials<sup>†</sup>
- My Embassy English Student Dashboard
- Wi-Fi

### Accommodation Highlights

- Homestay 16+
- Residence 16+  
Students under 18 must book half-board, a return transfer, and provide a guardian's consent form. A full-board meal plan is recommended.
- Onsite staff and security in residence

### School Closure Dates

- School closure days: 1 - 4 Jan, 19 Apr, 22 Apr, 6 May, 27 May, 26 Aug
- Christmas closure: 24 Dec 2018 - 4 Jan 2019

### Nationality Mix

Top 10 nationalities typically choosing this centre<sup>‡</sup>. For monthly percentages visit [embassyenglish.com/partners](http://embassyenglish.com/partners)

1	Korean	6	Japanese
2	Turkish	7	Brazilian
3	Saudi	8	Thai
4	Italian	9	Russian
5	Chinese	10	French

<sup>†</sup>Textbooks and course materials are available for use during studies but will be recycled for other students to use once a student has finished their course. Our focus on reducing our environmental impact means that recycling textbooks is our preferred approach, however should students wish to purchase their own books they are able to do so at a cost of: UK (per level): £15 US/CAN: \$20 AUS (per level): \$25 NZ (per level): \$30  
<sup>‡</sup>For students studying in 2017.

[embassyenglish.com/partners](http://embassyenglish.com/partners)

# New York

Embassy New York Study Centre  
328 Seventh Avenue; 6th Floor  
New York, NY 10001  
**IAC Contact Information**  
iacusa@studygroup.com

**Enrolment Fee:** \$150  
**Accommodation Placement Fee:** \$75

### CENTRE HIGHLIGHTS

- General Information**
- Location: Close to Times Square and public transport
  - Lessons: 45 minutes
  - Start date: Every Monday
  - Minimum course length: 1 week
  - Minimum age: 16
  - Average class size: 13 (maximum 15)
  - Number of classrooms: 13
  - Morning or afternoon classes

- Tuition Includes**
- Textbooks and course materials\*
  - My Embassy English Student Dashboard
  - Wi-Fi

- Accommodation Highlights**
- Homestay 16+
  - Residence 18+
- Students under 18 must book homestay and provide a guardian consent form.

- School Closure Dates**
- School closure days: 1 Jan, 21 Jan, 18 Feb, 27 May, 4 Jul, 2 Sept, 14 Oct, 28 - 29 Nov
  - Christmas closure: 25 Dec 2019 and 1 Jan 2020

**Nationality Mix**  
Top 10 nationalities typically choosing this centre\*. For monthly percentages visit [embassyenglish.com/partners](http://embassyenglish.com/partners)

1	Korean	6	Taiwanese
2	Brazilian	7	Chinese
3	Japanese	8	French
4	Colombian	9	Thai
5	Turkish	10	Italian

\*Textbooks and course materials are available for use during studies but will be recycled for other students to use once a student has finished their course. Our focus on reducing our environmental impact means that recycling textbooks is our preferred approach, however should students wish to purchase their own books they are able to do so at a cost of: **UK** (per level): £15    **US/CAN**: \$20    **AUS** (per level): \$25    **NZ (per level)**: \$30  
\*For students studying in 2017.

### All Prices are in USD (\$)

Courses and programmes		Lessons p/w	Tuition fees	Number of weeks		
				1-11	12-23	24+
General English Beginner Level available	Standard Programme**	20	-	\$355	\$330	-
	Standard Plus Programme (20 English + 4 Skills Development lessons)	24	-	\$365	\$340	\$330
	Intensive 28 Programme	28	-	\$455	\$430	\$385
Advanced Business English <i>Available from Intermediate level</i>	Intensive 28 Programme (20 English + 8 Business Content lessons)	28	-	\$455	\$430	-
Vacation and Travel English**	Standard Programme (4 days)	16	-	\$305	\$275	-
Exam - TOEFL* (Minimum 2 weeks) <i>Available from Intermediate level</i>	Standard Programme**	20	-	\$355	\$330	-
	Standard Plus Programme (20 Exam + 4 Skills Development lessons)	24	-	\$365	\$340	\$330
	Intensive 28 Programme (20 Exam + 8 Skills Development lessons)	28	-	\$455	\$430	\$385
Language Semester Abroad	Standard Plus - 24 weeks	24	\$7,320	-	-	-
	Standard Plus - 36 weeks	24	\$10,620	-	-	-
	Standard Plus - 48 weeks	24	\$14,160	-	-	-
	Intensive 28 - 24 weeks	28	\$8,520	-	-	-
	Intensive 28 - 36 weeks	28	\$12,240	-	-	-
	Intensive 28 - 48 weeks	28	\$16,320	-	-	-

\*TOEFL Exams may be booked directly. Prices vary depending on test centre - current price approximately \$200. Check [ets.org/toefl](http://ets.org/toefl) for most current fees and dates.  
\*\*Eligible for entry under the Tourist visa or ESTA visa waiver scheme for up to 12 weeks - dependant on nationality.

Accommodation (prices per week)		Year round	
Residence 18+		Single	Shared
The New Yorker	Self-catering, en-suite (1-4 weeks)	\$651	\$497*
	Self-catering, en-suite (5+ weeks)	\$637	\$490*
Vanderbilt YMCA	Self-catering, shared bathroom (1-4 weeks)	\$630	\$399**
	Self-catering, shared bathroom (5+ weeks)	\$623	\$392**
Westside YMCA	Self-catering, shared bathroom (1-4 weeks)	\$630	\$399**
	Self-catering, shared bathroom (5+ weeks)	\$623	\$392**
Homestay 16+		Single	Shared
Homestay	Half-board	\$413	-
Homestay in Manhattan 18+	Bed and Breakfast	\$595	-
Additional options & fees			
Homestay winter supplement 22 - 29 Dec 2019		\$98	
Homestay summer supplement 16 Jun - 25 Aug 2019		\$42	
Special diet supplement		\$28	

\*Shared rooms may be booked by students individually.  
\*\*These shared rooms must be booked by students travelling together.

Course add-ons - registration in a course or programme is pre-requisite		Fee
One-to-one lessons (additional price per week)	5 lessons	\$325
	10 lessons	\$600
English in Action	4 weeks	\$700
	8 weeks	\$900
Univesity Placement Fee		\$375

Additional options		Fee
Airport transport and transfer	One way to address (outside Manhattan)	\$250
	One way to address (within Manhattan)	\$195
Express Mail		\$60
StudyCare insurance	2 week Health Care for International Students - discounts for longer periods are available. Full Plan details can be found at <a href="http://studygroup.com/studycare">studygroup.com/studycare</a>	\$96

Language Semester Abroad dates	
Start	
7 Jan	
18 Feb	
26 Mar	
13 May	
24 Jun	
5 Aug	
16 Sep	
28 Oct	



## All Prices are in USD (\$)

Courses and programmes		Lessons p/w	Tuition fees	Number of weeks		
				1-11	12-23	24+
General English Beginner English available	Standard Programme**	20	-	\$325	\$305	-
	Standard Plus Programme (20 English + 4 Skills Development lessons)	24	-	\$335	\$315	\$300
	Intensive 28 Programme	28	-	\$415	\$385	\$345
Advanced Business English <i>Available from Intermediate level</i>	Intensive 28 Programme (20 English + 8 Business English lessons)	28	-	\$415	\$385	-
Vacation and Travel English	Standard Programme (4 days)**	16	-	\$280	\$260	-
Exam - TOEFL* (Minimum 2 weeks) <i>Available from Intermediate level</i>	Standard Programme**	20	-	\$325	\$305	-
	Standard Plus Programme (20 English + 4 Skills Development lessons)	24	-	\$335	\$315	\$300
	Intensive 28 Programme (20 Exam + 8 Skills Development lessons)	28	-	\$415	\$385	\$345
Exam - Cambridge First (FCE)*** and Advanced (CAE) 10 weeks	Standard Programme**	20	\$3,250	-	-	-
	Standard Plus Programme (20 Exam + 4 Skills Development lessons)	24	\$3,350	-	-	-
	Intensive Programme (20 Exam + 8 Skills Development lessons)	28	\$4,150	-	-	-
Language Semester Abroad	Standard Plus - 24 weeks	24	\$6,720	-	-	-
	Standard Plus - 36 weeks	24	\$9,720	-	-	-
	Standard Plus - 48 weeks	24	\$12,960	-	-	-
	Intensive 28 - 24 weeks	28	\$7,680	-	-	-
	Intensive 28 - 36 weeks	28	\$11,160	-	-	-
	Intensive 28 - 48 weeks	28	\$14,880	-	-	-

\*TOEFL Exams may be booked directly. Prices vary depending on test centre - current price approximately \$200. Check ets.org/toefl for most current fees and dates.

\*\*Eligible for entry under the Tourist visa or ESTA visa waiver scheme for up to 12 weeks - dependant on nationality.

\*\*\*Exam fees and dates subject to change (refer to cambridgeesol-centres.org).

Accommodation (prices per week)		Year round	
Residence 18+		Single	Shared*
Bay Pointe	Self-catering, en-suite rooms (1-4 weeks)	\$490	\$294
	Self-catering, en-suite rooms (5+ weeks)	\$462	\$266
J Street Inn	Room only, en-suite rooms (1-4 weeks)	\$371	\$259
	Room only, en-suite rooms (5+ weeks)	\$343	\$238
Pinnacle on the Park	Self-catering, en-suite rooms (1-4 weeks)	\$525	\$329
	Self-catering, en-suite rooms (5+ weeks)	\$497	\$301
Homestay 16+		Single	Shared*
Homestay	Half-board	\$294	\$259
Additional options & fees			
Homestay winter supplement 22 - 29 Dec 2019		\$98	
Homestay summer supplement 16 Jun - 25 Aug 2019		\$42	
Special diet supplement in homestay		\$28	

\*Shared rooms may be booked by students travelling individually or by two students travelling together.

Course add-ons - registration in a course or programme is pre-requisite		Fee
One-to-one lessons (additional price per week)	5 lessons	\$325
	10 lessons	\$600
English in Action	4 weeks	\$700
	8 weeks	\$900
Univesity Placement Fee		\$375

Additional options		Fee
Airport transport and transfer	SAN (One way)	\$113
	Carlsbad (One way)	\$194
	LAX (One way)	\$385
Express Mail		\$60
StudyCare insurance	2 week Health Care for International Students - discounts for longer periods are available. Full Plan details can be found at studygroup.com/studycare	\$96

Exam Preparation Courses	Weeks	Course start date	Course end date	Exam date
FCE	10	1 Apr	7 Jun	11 Jun
CAE	10	1 Apr	7 Jun	12 Jun

Exam dates are subject to change. Please see <http://cambridgeesol-centres.org>.

Language Semester Abroad dates	
Start	
7 Jan	
18 Feb	
26 Mar	
13 May	
24 Jun	
5 Aug	
16 Sep	
28 Oct	

## San Diego

Embassy San Diego Study Centre  
Suite 600 Emerald Plaza, 402 W Broadway  
San Diego, CA 92101

**IAC Contact Information**  
iacusa@studygroup.com

**Enrolment Fee:** \$150  
**Accommodation Placement Fee:** \$75

## CENTRE HIGHLIGHTS

## General Information

- Location: Centre of the city, minutes from Gaslamp quarter
- Lessons: 45 minutes
- Start date: Every Monday
- Minimum course length: 1 week
- Minimum age: 16
- Average class size: 13 (maximum 15)
- Number of classrooms: 13
- Morning or afternoon classes

## Tuition Includes

- Textbooks and course materials\*
- My Embassy English Student Dashboard
- Wi-Fi

## Accommodation Highlights

- Homestay 16+
- Residence 18+  
Students under 18 must stay in homestay accommodation and provide a guardian consent form.

## School Closure Dates

- School closure days: 1 Jan, 21 Jan, 18 Feb, 27 May, 4 Jul, 2 Sept, 14 Oct, 28-29 Nov
- Christmas closure: 25 Dec 2019 and 1 Jan 2020

## Nationality Mix

Top 10 nationalities typically choosing this centre\*. For monthly percentages visit [embassyenglish.com/partners](http://embassyenglish.com/partners)

1	Brazilian	6	Turkish
2	Korean	7	Italian
3	Saudi	8	Taiwanese
4	Japanese	9	German
5	Swiss	10	Spanish

\*Textbooks and course materials are available for use during studies but will be recycled for other students to use once a student has finished their course. Our focus on reducing our environmental impact means that recycling textbooks is our preferred approach, however should students wish to purchase their own books they are able to do so at a cost of: **UK** (per level): £15 **US/CAN**: \$20 **AUS** (per level): \$25 **NZ** (per level): \$30  
\*For students studying in 2017.

[embassyenglish.com/partners](http://embassyenglish.com/partners)

# San Francisco

Embassy San Francisco Study Centre  
1 Beach Street 2nd Floor  
San Francisco CA 94133  
**IAC Contact Information**  
iacusa@studygroup.com

**Enrolment Fee:** \$150  
**Accommodation Placement Fee:** \$75

### CENTRE HIGHLIGHTS

#### General Information

- Location: Central location on Market Street, full of shops and restaurants
- Lessons: 45 minutes
- Start date: Every Monday
- Minimum course length: 1 week
- Minimum age: 16
- Average class size: 13 (maximum 15)
- Number of classrooms: 11
- Morning or afternoon classes

#### Tuition Includes

- Textbooks and course materials†
- My Embassy English Student Dashboard
- Wi-Fi

#### Accommodation Highlights

- Homestay 16+
- Residence 18+  
Students under 18 must book homestay or the Monroe Residence in summer and provide a guardian consent form.

#### School Closure Dates

- School closure days: 1 Jan, 21 Jan, 18 Feb, 27 May, 4 Jul, 2 Sep, 14 Oct, 28 - 29 Nov
- Christmas closure: 25 Dec 2019 and 1 Jan 2020

#### Nationality Mix

Top 10 nationalities typically choosing this centre\*. For monthly percentages visit [embassyenglish.com/partners](https://embassyenglish.com/partners)

1	Japanese	6	German
2	Korean	7	Colombian
3	Brazilian	8	French
4	Saudi	9	Turkish
5	Taiwanese	10	Thai

†Textbooks and course materials are available for use during studies but will be recycled for other students to use once a student has finished their course. Our focus on reducing our environmental impact means that recycling textbooks is our preferred approach, however should students wish to purchase their own books they are able to do so at a cost of: **UK** (per level): £15    **US/CAN**: \$20    **AUS** (per level): \$25    **NZ (per level)**: \$30  
\*For students studying in 2017.

### All Prices are in USD (\$)

Courses and programmes		Lessons p/w	Tuition fees	Number of weeks		
				1-11	12-23	24+
General English	Standard Programme**	20	-	\$325	\$305	-
	Standard Plus Programme (20 English lessons + 4 Skills Development lessons)	24	-	\$335	\$315	\$300
	Intensive 28 Programme	28	-	\$415	\$385	\$345
30 Plus	Standard Programme**	20	-	\$325	\$305	-
	Standard Plus Programme	24	-	\$335	\$315	\$300
	Intensive 28 Programme	28	-	\$415	\$385	\$345
Intensive Business English (Minimum 4 weeks) <i>Available from Beginner level</i>	Intensive Programme (20 Business English + 8 General English lessons)	28	-	\$415	\$385	\$345
Vacation and Travel English**	Standard Programme (4 days)	16	-	\$280	\$260	-
Exam - TOEFL* (Minimum 2 weeks)	Standard Programme**	20	-	\$325	\$305	-
	Standard Plus Programme (20 Exam lessons + 4 Skills Development lessons)	24	-	\$335	\$315	\$300
	Intensive 28 Programme (20 Exam + 8 Skills Development lessons)	28	-	\$415	\$385	\$345
Language Semester Abroad	Standard Plus - 24 weeks	24	\$6,720	-	-	-
	Standard Plus - 36 weeks	24	\$9,720	-	-	-
	Standard Plus - 48 weeks	24	\$12,960	-	-	-
	Intensive 28 - 24 weeks	28	\$7,680	-	-	-
	Intensive 28 - 36 weeks	28	\$11,160	-	-	-
	Intensive 28 - 48 weeks	28	\$14,880	-	-	-

\*TOEFL Exams may be booked directly. Prices vary depending on test centre - current price approximately \$200. Check [ets.org/toefl](https://ets.org/toefl) for most current fees and dates.  
\*\*Eligible for entry under the ESTA visa waiver scheme for up to 12 weeks.

Accommodation (prices per week)		Year round	
Residence 18+		Single	Shared*
Columbus Residence (5+ weeks)	Self catering and shared bathrooms (minimum 5 weeks)	\$434	\$308
Kenmore	Half-board, shared bathrooms (1-4 weeks)	\$497	\$336
	Half-board, shared bathrooms (5+ weeks)	\$469	\$308
Monroe	Half-board, shared bathrooms (1-4 weeks)	\$497	\$336
	Half-board, shared bathrooms (5+ weeks)	\$469	\$308
Homestay 16+		Single	Shared*
Homestay	Half-board	\$322	\$294
Additional options & fees			
Homestay winter supplement 22 - 29 Dec 2019		\$98	
Homestay summer supplement 16 Jun - 25 Aug 2019		\$42	
Special diet supplement in homestay		\$28	

\*Shared rooms may be booked by students travelling individually or by two students travelling together.

Course add-ons - registration in a course or programme is pre-requisite		Fee
One-to-one lessons (additional price per week)	5 lessons	\$325
	10 lessons	\$600
English in Action	4 weeks	\$700
	8 weeks	\$900
Univesity Placement Fee		\$375

Additional options		Fee
Airport transport and transfer	One way	\$140
Express Mail		\$60
StudyCare insurance	Health Care for International Students - 2 week price/ discounts for longer periods are available. Full Plan details can be found at <a href="https://studygroup.com/studycare">studygroup.com/studycare</a>	\$96

Language Semester Abroad dates	
Start	
7 Jan	
18 Feb	
26 Mar	
13 May	
24 Jun	
5 Aug	
16 Sep	
28 Oct	

## All Prices are in CAD (\$)

Courses and programmes		Lessons p/w	Tuition fees	Number of weeks		
				1-11	12-23	24+
General English Beginner English available	Standard Programme	20	-	\$335	\$325	\$315
	Intensive 28 Programme	28	-	\$425	\$415	\$385
30 Plus	Standard Programme	20	-	\$335	\$325	\$315
	Intensive 28 Programme	28	-	\$425	\$415	\$385
Advanced Business English <i>Available from Intermediate level</i>	Intensive 28 Programme (20 English + 8 Business English lessons)	28	-	\$425	\$415	-
Exam - IELTS* (Minimum 2 weeks)	Intensive 28 Programme (20 English + 8 IELTS lessons)	28	-	\$425	\$415	\$385
Language Semester Abroad	Standard - 24 weeks	20	\$6,960	-	-	-
	Standard - 36 weeks	20	\$9,900	-	-	-
	Standard - 48 weeks	20	\$13,200	-	-	-
	Intensive 28 - 24 weeks	28	\$8,520	-	-	-
	Intensive 28 - 36 weeks	28	\$12,240	-	-	-
	Intensive 28 - 48 weeks	28	\$16,320	-	-	-

\*IELTS exam fees and dates subject to change. Students pay exam fee directly when registering online for the exam.

Accommodation (prices per week)		Year round	
Residence 18+		Single	Shared
The Alexandra Hotel	Self catering, en-suite rooms	\$476	\$273
Additional options & fees		Single	Shared
Alexandra Hotel summer weekly supplement 1 June - 29 Sept		\$154	\$77
Homestay 16+		Zone 1 - Single and shared*	Zone 2 - Single and shared*
Homestay	Half-board*	\$259	\$245
	Full-board*	\$280	\$266
	Under 18's half-board*	\$273	\$259
	Under 18's full-board*	\$301	\$280
	Room only*	-	\$203

\*Single and shared rooms are the same rate - shared rooms must be booked by students travelling together.

Course add-ons - registration in a course or programme is pre-requisite		Fee
One-to-one lessons (additional price per week)	5 lessons	\$395
	10 lessons	\$760
English in Action (4+ weeks)		\$820

Additional options		Fee
Airport transfer (one way)	Toronto	\$145
Express Mail		\$95
StudyCare insurance	Per week Health Care for International Students (2 week initial minimum) - See Study Care Guide for full details	\$14
Custodian document		\$120

Language Semester Abroad dates	
Start	
7 Jan	
18 Feb	
26 Mar	
13 May	
24 Jun	
5 Aug	
16 Sep	
28 Oct	

## Toronto

Embassy Toronto Study Centre  
80 Bloor Street, Suite 900  
West Toronto, Ontario  
Canada, M5S 2V1

**IAC Contact Information**  
iacusa@studygroup.com

**Enrolment Fee:** CAD 140  
**Accommodation Placement Fee:** CAD 250

## CENTRE HIGHLIGHTS

## General Information

- Location: In the heart of downtown Toronto, close to cafés, shops and public transport
- Lessons: 45 minutes
- Start date: Every Monday
- Minimum course length: 1 week
- Minimum age: 16
- Average class size: 13 (maximum 15)
- Number of classrooms: 15
- Morning or afternoon classes

## Tuition Includes

- Textbooks and course materials<sup>1</sup>
- My Embassy English Student Dashboard
- Wi-Fi

## Accommodation Highlights

- Homestay 16+
- Residence 18+  
Students under 18 must book homestay and provide a guardian's consent.

## School Closure Dates

- School closure days: 1-4 Jan, 18 Feb, 19 Apr, 22 April, 1 Jul, 5 Aug, 2 Sept, 14 Oct
- Christmas closure: 23 Dec 2019 - 3 Jan 2020

## Nationality Mix

Top 10 nationalities typically choosing this centre\*. For monthly percentages visit [embassyenglish.com/partners](http://embassyenglish.com/partners)

1	Japanese	6	Taiwanese
2	Brazilian	7	Turkish
3	Mexican	8	Spanish
4	Korean	9	Saudi
5	Colombian	10	Italian

<sup>1</sup>Textbooks and course materials are available for use during studies but will be recycled for other students to use once a student has finished their course. Our focus on reducing our environmental impact means that recycling textbooks is our preferred approach, however should students wish to purchase their own books they are able to do so at a cost of: **UK** (per level): £15 **US/CAN**: \$20 **AUS** (per level): \$25 **NZ** (per level): \$30  
\*For students studying in 2017.



# Brisbane

Embassy Brisbane Study Centre  
Level 5, 119 Charlotte Street  
Brisbane QLD 4000  
**IAC Contact Information**  
anzembassybookings@studygroup.com

**Enrolment Fee:** AUD 230  
**Accommodation Placement Fee:** AUD 265

## CENTRE HIGHLIGHTS

- General Information**
- Location: City-centre plus outdoor lifestyle
  - Lessons: 50 minutes
  - Start date: Every Monday
  - Minimum course length: 1 week
  - Minimum age: 16 years
  - Average class size: 14 (maximum 15)
  - EAP class size: Maximum 18
  - Number of classrooms: 14
  - Morning or afternoon classes

- Tuition Includes**
- Textbooks and course materials<sup>†</sup>
  - My Embassy English Student Dashboard
  - Wi-Fi

## Accommodation Highlights

- Homestay 16+
- Residence 18+  
Students under 18 must stay in homestay accommodation and provide a guardian consent form.

- School Closure Dates**
- School closure days: 1 Jan, 28 Jan, 19 Apr, 22 Apr, 25 Apr, 6 May, 14 Aug, 7 Oct
  - Christmas closure: 23 - 27 Dec 2019

## Nationality Mix

Top 10 nationalities typically choosing this centre\*. For monthly percentages visit [embassyenglish.com/partners](http://embassyenglish.com/partners)

1	Korean	6	Saudi
2	Colombian	7	Taiwanese
3	Japanese	8	Spanish
4	Thai	9	Chinese
5	Brazilian	10	Turkish

<sup>†</sup>Textbooks and course materials are available for use during studies but will be recycled for other students to use once a student has finished their course. Our focus on reducing our environmental impact means that recycling textbooks is our preferred approach, however should students wish to purchase their own books they are able to do so at a cost of: **UK** (per level): £15    **US/CAN**: \$20    **AUS** (per level): \$25    **NZ (per level)**: \$30  
<sup>\*</sup>For students studying in 2017.

## All Prices are in AUD (\$)

Courses and programmes		Lessons p/w	Tuition fees	Number of weeks		
				1-11	12-23	24+
General English	Standard Programme*	20	-	\$370	\$360	-
	Standard Plus Programme	24	-	\$400	\$385	\$375
	Intensive 28 Programme	28	-	\$425	\$410	\$400
	Evening Classes	24	-	\$280	-	-
Business English <i>Available from Intermediate level</i>	Intensive 28 Programme (20 English + 8 Business English lessons)	28	-	\$425	\$410	\$400
English for Academic Purposes	1 Semester Intensive 28 - 10 weeks	28	\$4,250	-	-	-
	2 Semesters Intensive 28 - 20 weeks	28	\$8,200	-	-	-
	3 Semesters Intensive 28 - 30 weeks	28	\$12,000	-	-	-
	4 Semesters Intensive 28 - 40 weeks	28	\$16,000	-	-	-
Exam - IELTS** (Minimum 2 weeks)	Standard Programme*	20	-	\$370	\$360	-
	Standard Plus Programme (20 GE + 4 Exam lessons)	24	-	\$400	\$385	\$375
	Intensive 28 Programme (28 Exam or 20 GE + 8 Exam lessons)	28	-	\$425	\$410	\$400
Language Semester Abroad	Standard Plus - 24 weeks	24	\$8,760	-	-	-
	Standard Plus - 36 weeks	36	\$12,420	-	-	-
	Standard Plus - 48 weeks	48	\$16,560	-	-	-
	Intensive 28 - 24 weeks	28	\$9,000	-	-	-
	Intensive 28 - 36 weeks	28	\$12,780	-	-	-
	Intensive 28 - 48 weeks	28	\$17,040	-	-	-

\*Not available for a Student Visa. 12 weeks maximum on a Tourist Visa and 17 weeks on a Working Holiday Visa.  
\*\*IELTS EXAM to be booked by agents or students directly. For up-to-date fees and dates check [ielts.org](http://ielts.org).

Accommodation (prices per week)			Year round	
Residence		Room set-up fee	Single	Shared*
Adalong Student Guest House**	Half-board weekdays, shared bathrooms. 2-4 week stay	-	\$357	\$301
	Half-board weekdays, shared bathrooms. 5+ week stay		\$329	\$273
Student One -4 week minimum	Self-catering, en-suite studio	\$22 per week bed linen/ crockery fee (unless student supplies)	\$511	-
	Self catering, in 5 bedroom apartment, 2 shared bathrooms per apartment		\$378	-
	Shared bunk studio, self catered, en-suite		-	\$259
Homestay			Single	Shared
Homestay	Half-board		\$273	-
Homestay for under 18	Half-board		\$301	-

\*These shared rooms must be booked by students travelling together.  
\*\*Continental breakfast available every day, evening meal Monday to Friday, and limited use of kitchen for self-catering at weekends.

Course add-ons - registration in a course or programme is pre-requisite		Fee
One-to-one lessons (additional price per week)	5 lessons	\$825
	10 lessons	\$1500

Welfare Fee	Fee
1257 Welfare Undertaking Fee	\$500

Additional options		Fee
Airport transfer (one way)	Brisbane	\$150
	Coolangatta	\$150
Express Mail		\$65

Overseas Student Heath Cover	
Period of Cover*	Cost per month**
Up to 6 Months	\$55
Up to 9 Months	\$53
Up to 12 Months	\$52
Health Care for International Students - <a href="http://www.oshcallianzassistance.com.au">www.oshcallianzassistance.com.au</a>	

\*This is only available to student visa holders.  
\*\*Prices are subject to change in September 2019.

English for Academic Purposes - 10 week semesters	
Start	End
4 Feb 2019	12 Apr 2019
11 Mar 2019	17 Mar 2019
15 Apr 2019	21 Jun 2019
20 May 2019	26 Jul 2019
24 Jun 2019	30 Aug 2019
29 Jul 2019	4 Oct 2019
2 Sep 2019	8 Nov 2019
7 Oct 2019	13 Dec 2019
11 Nov 2019	24 Jan 2020
16 Dec 2019	28 Feb 2020

Language Semester Abroad dates	
Start	
7 Jan	
18 Feb	
26 Mar	
13 May	
24 Jun	
5 Aug	
16 Sep	
28 Oct	

## All Prices are in AUD (\$)

Courses and programmes		Lessons p/w	Tuition only	Number of weeks		
				1-11	12-23	24+
General English	Standard Programme*	20	-	\$370	\$360	-
	Standard Plus Programme	24	-	\$400	\$385	\$375
	Intensive 28 Programme	28	-	\$425	\$410	\$400
Exam - IELTS** (Minimum 2 weeks)	Standard Programme*	20	-	\$370	\$360	-
	Standard Plus Programme (20 GE + 4 Exam lessons)	24	-	\$400	\$385	\$375
	Intensive 28 Programme (28 Exam or 20 Exam + 8 Skills Development lessons)	28	-	\$425	\$410	\$400
Language Semester Abroad	Standard Plus - 24 weeks	24	\$8,760	-	-	-
	Standard Plus - 36 weeks	36	\$12,420	-	-	-
	Standard Plus - 48 weeks	48	\$16,560	-	-	-
	Intensive 28 - 24 weeks	28	\$9,000	-	-	-
	Intensive 28 - 36 weeks	28	\$12,780	-	-	-
	Intensive 28 - 48 weeks	28	\$17,040	-	-	-

\*Not available on a Student Visa. 12 weeks maximum on a Tourist Visa and 17 weeks maximum on a Working Holiday Visa.

\*\*IELTS EXAM to be booked by agents or students directly. For up-to-date fees and dates check ielts.org

Accommodation (prices per week)		Year round	
Residence		Single	Shared
Carlton Apartments	Single or Twin Share. En-suite bathrooms, common kitchen, self catering, swimming pool, BBQ area.	\$658	\$371*
Aquarius Backpackers Resort	Dorm share 4-6 people. Shared bathroom, common kitchen, self catering, swimming pool, BBQ area	-	\$259 **
	Self catering, twin/queen room	-	\$315 *
	Twin/queen room, single occupancy	\$623	-
Homestay 16+		Single	Shared
Homestay	Half-board	\$273	-
Homestay for under 18	Half-board	\$301	-

\*These shared rooms must be booked by students travelling together.

\*\*Twin rooms may be booked by students individually.

Course add-ons - registration in a course or programme is pre-requisite		Fee
One-to-one lessons (additional price per week)	5 lessons	\$825
	10 lessons	\$1500

Welfare Fee	Fee
1257 Welfare Undertaking Fee	\$500

Additional options	Fee	
Airport transfer (one way)	Brisbane	\$150
	Coolangatta	\$150
Express Mail	\$65	

Overseas Student Health Cover	
Period of Cover*	Cost per month**
Up to 6 Months	\$55
Up to 9 Months	\$53
Up to 12 Months	\$52
Health Care for International Students - www.oshcallianzassistance.com.au	

\*This is only available to student visa holders.

\*\*Prices are subject to change in September 2019.

Language Semester Abroad dates	
Start	
7 Jan	
18 Feb	
26 Mar	
13 May	
24 Jun	
5 Aug	
16 Sep	
28 Oct	

## Gold Coast

Embassy Gold Coast Study Centre  
Level 4, 38 Cavill Avenue  
Surfers Paradise  
Gold Coast QLD 4217

## IAC Contact Information

anzembassybookings@studygroup.com

**Enrolment Fee:** AUD 230

**Accommodation Placement Fee:** AUD 265

## CENTRE HIGHLIGHTS

## General Information

- Location: Minutes from one of the world's best beaches
- Lessons: 50 minutes
- Start date: Every Monday
- Minimum course length: 1 week
- Minimum age: 16
- Average class size: 13 (maximum 15)
- Number of classrooms: 6
- Morning or afternoon classes

## Tuition Includes

- Textbooks and course materials†
- My Embassy English Student Dashboard
- Wi-Fi

## Accommodation Highlights

- Homestay 16+
  - Residence 18+
- All residences have swimming pools and BBQ areas  
Students under 18 must stay in homestay and provide a legal guardian consent form.

## School Closure Dates

- School closure days: 1 Jan, 28 Jan, 19 Apr, 22 Apr, 25 Apr, 6 May, 7 Oct
- Christmas closure: 23 - 27 Dec 2019

## Nationality Mix

Top 10 nationalities typically choosing this centre\*. For monthly percentages visit [embassyenglish.com/partners](http://embassyenglish.com/partners)

1	Brazilian	6	Thai
2	Japanese	7	Swiss
3	Colombian	8	Chilean
4	Korean	9	Argentine
5	Spanish	10	Mexican

†Textbooks and course materials are available for use during studies but will be recycled for other students to use once a student has finished their course. Our focus on reducing our environmental impact means that recycling textbooks is our preferred approach, however should students wish to purchase their own books they are able to do so at a cost of: **UK** (per level): £15 **US/CAN**: \$20 **AUS** (per level): \$25 **NZ** (per level): \$30

\*For students studying in 2017.

[embassyenglish.com/partners](http://embassyenglish.com/partners)

# Melbourne

Embassy Melbourne Study Centre  
Level 1 Reception, 30 Church Lane  
Melbourne, VIC 3000  
**IAC Contact Information**  
anzembassybookings@studygroup.com

**Enrolment Fee:** AUD 230  
**Accommodation Placement Fee:** AUD 280

## CENTRE HIGHLIGHTS

### General Information

- Location: In the Central Business District, close to public transport
- Lessons: 50 minutes
- Start date: Every Monday
- Minimum course length: 1 week
- Minimum age: 16
- Average class size: 15
- EAP class size: Maximum 18
- Number of classrooms: 20
- Morning or afternoon classes

### Tuition Includes

- Textbooks and course materials\*
- My Embassy English Student Dashboard
- Wi-Fi

### Accommodation Highlights

- Homestay 16+\*
- Residence 18+  
Students under 18 must stay in homestay and provide a legal guardian consent form.

### School Closure Dates

- School closure days: 1 Jan, 28 Jan, 11 Mar, 19 Apr, 22 Apr, 25 Apr, 10 Jun, 27 Sept, 5 Nov
- Christmas closure: 23 - 27 Dec 2019

### Nationality Mix

Top 10 nationalities typically choosing this centre\*. For monthly percentages visit [embassyenglish.com/partners](http://embassyenglish.com/partners)

1	Colombian	6	Thai
2	Indian	7	Brazilian
3	Japanese	8	Chinese
4	Korean	9	Sri Lankan
5	Saudi	10	Turkish

\*Textbooks and course materials are available for use during studies but will be recycled for other students to use once a student has finished their course. Our focus on reducing our environmental impact means that recycling textbooks is our preferred approach, however should students wish to purchase their own books they are able to do so at a cost of: **UK** (per level): £15    **US/CAN**: \$20    **AUS** (per level): \$25    **NZ (per level)**: \$30  
\*For students studying in 2017.

[embassyenglish.com/partners](http://embassyenglish.com/partners)

## All Prices are in AUD (\$)

Courses and programmes		Lessons p/w	Tuition fees	Number of weeks		
				1-11	12-23	24+
General English Beginner Level available	Standard Programme*	20	-	\$405	\$380	-
	Standard Plus Programme	24	-	\$440	\$425	\$405
	Intensive 28 Programme	28	-	\$475	\$460	\$435
	Evening Classes	24	-	\$320	-	-
30 Plus	Standard Programme*	20	-	\$405	\$380	-
	Standard Plus Programme	24	-	\$440	\$425	\$405
	Intensive 28 Programme	28	-	\$475	\$460	\$435
English for Academic Purposes	1 Semester Intensive 28 - 10 weeks	28	\$4,750	-	-	-
	2 Semesters Intensive 28 - 20 weeks	28	\$9,200	-	-	-
	3 Semesters Intensive 28 - 30 weeks	28	\$13,050	-	-	-
	4 Semesters Intensive 28 - 40 weeks	28	\$17,400	-	-	-
Exam - Cambridge First (FCE) and Advanced (CAE) 10 Weeks**	Intensive Programme (Core Exam + Electives)	28	\$4,750	-	-	-
Exam - IELTS*** (Minimum 2 weeks)	Standard Programme*	20	-	\$405	\$380	-
	Standard Plus Programme (20 GE + 4 Exam lessons)	24	-	\$440	\$425	\$405
	Standard Plus Evening	24	-	\$320	-	-
	Intensive Programme (28 Exam or 20 GE + 8 Exam lessons)	28	-	\$475	\$460	\$435
Language Semester Abroad	Standard Plus - 24 weeks	24	\$9,240	-	-	-
	Standard Plus - 36 weeks	36	\$13,500	-	-	-
	Standard Plus - 48 weeks	48	\$18,000	-	-	-
	Intensive 28 - 24 weeks	28	\$9,480	-	-	-
	Intensive 28 - 36 weeks	28	\$13,860	-	-	-
	Intensive 28 - 48 weeks	28	\$18,480	-	-	-

\*Not available for a Student Visa. 12 weeks maximum on a Tourist Visa and 17 weeks on a Working Holiday Visa.  
\*\*Exam fees and dates subject to change (refer to <http://cambridgeesol-centres.org>).  
\*\*\*ELTS EXAM to be booked by agents or students directly. Current price is \$330 (GST free only for academic purposes) - for up-to-date fees and dates check [ielts.org](http://ielts.org)

Accommodation (prices per week)		Year round	
Residence 18+		Single	Shared
Urban Central	Self-catering, en-suite single, twin or double rooms	\$805	\$406*
	Self-catering, en-suite dorm rooms - 4 people	-	\$294**
	Self-catering, shared bathroom dorm rooms - 4 people	-	\$238**
Homestay 16+		Single	Shared
Homestay	Half-board	\$315	-
Homestay for under 18	Half-board	\$336	-

\*These shared rooms must be booked by two students travelling together.  
\*\*Twin rooms may be booked by students individually.

Language Semester Abroad dates			
Start	Start	Start	Start
7 Jan	26 Mar	24 Jun	16 Sep
18 Feb	13 May	5 Aug	28 Oct

Course add-ons - registration in a course or programme is pre-requisite		Fee
One-to-one lessons (additional price per week)	5 lessons	\$825
	10 lessons	\$1500

Welfare Fee	Fee
1257 Welfare Undertaking Fee	\$500

Additional options		Fee
Airport transfer (one way)	Melbourne - Tullamarine	\$200
	Melbourne - Avalon	\$300
Express Mail		\$65

Overseas Student Heath Cover	
Period of Cover*	Cost per month**
Up to 6 Months	\$55
Up to 9 Months	\$53
Up to 12 Months	\$52
Health Care for International Students - <a href="http://www.oshcallianzassistance.com.au">www.oshcallianzassistance.com.au</a>	

\*This is only available to student visa holders.  
\*\*Prices are subject to change in September 2019

Exam Preparation Courses	Weeks	Course start date	Course end date	Exam date
FCE	10	7 Jan	15 Mar	15 Mar
	10	1 Apr	7 Jun	11 Jun
	10	17 Jun	23 Aug	22 Aug
	10	23 Sep	29 Nov	3 Dec
CAE	10	7 Jan	15 Mar	16 Mar
	10	1 Apr	7 Jun	12 Jun
	10	17 Jun	23 Aug	23 Aug
	10	23 Sep	29 Nov	4 Dec

Exam dates are subject to change. Please see <http://cambridgeesol-centres.org>

English for Academic Purposes - 10 week semesters	
Start	End
4 Feb 2019	12 Apr 2019
11 Mar 2019	17 May 2019
15 Apr 2019	21 Jun 2019
20 May 2019	26 Jul 2019
24 Jun 2019	30 Aug 2019
29 Jul 2019	4 Oct 2019
2 Sep 2019	8 Nov 2019
7 Oct 2019	13 Dec 2019
11 Nov 2019	24 Jan 2020
16 Dec 2019	28 Feb 2020



All Prices are in AUD (\$)

Courses and programmes		Lessons p/w	Tuition fees	Number of weeks		
				1-11	12-23	24+
General English	Standard Programme*	20	-	\$405	\$380	-
	Standard Plus Programme	24	-	\$440	\$425	\$405
	Intensive 28 Programme	28	-	\$475	\$460	\$435
	Evening Classes	24	-	\$320	-	-
English for Academic Purposes	1 Semester Intensive 28 - 10 weeks	28	\$4,750	-	-	-
	2 Semesters Intensive 28 - 20 weeks	28	\$9,200	-	-	-
	3 Semesters Intensive 28 - 30 weeks	28	\$13,050	-	-	-
	4 Semesters Intensive 28 - 40 weeks	28	\$17,400	-	-	-
Exam - Cambridge First (FCE) and Advanced (CAE) 10 weeks**	Intensive 28 Programme	28	\$4,750	-	-	-
Exam - IELTS (Minimum 2 weeks)***	Standard Programme*	20	-	\$405	\$380	-
	Standard Plus Programme (20 GE + 4 Exam lessons)	24	-	\$440	\$425	\$405
	Standard Plus Evening	24	-	\$320	-	-
	Intensive Programme (28 Exam or 20 GE + 8 Exam lessons)	28	-	\$475	\$460	\$435
Language Semester Abroad	Standard Plus - 24 weeks	24	\$9,240			
	Standard Plus - 36 weeks	36	\$13,500			
	Standard Plus - 48 weeks	48	\$18,000			
	Intensive 28 - 24 weeks	28	\$9,480	-	-	-
	Intensive 28 - 36 weeks	28	\$13,860	-	-	-
	Intensive 28 - 48 weeks	28	\$18,480	-	-	-

\*Not available for a Student Visa. 12 weeks maximum on a Tourist Visa and 17 weeks on a Working Holiday Visa.  
 \* Exam fees and dates subject to change (refer to <http://cambridgeesol-centres.org>).  
 \*\*IELTS EXAM to be booked by agents or students directly. For up-to-date fees and dates check [ielts.org](http://ielts.org)

Accommodation (prices per week)		Year round	
Residence 18+		Single	Shared*
Chalmers Lodge - 4 week minimum	Double en-suite room for a couple or single use	\$448	\$287
Jack's Place - 4 week minimum	Standard room shared bathrooms, common kitchen, self catering, BBQ area	\$441	-
Yurong House - 4 week minimum	Premium single room with shared bathroom. Within walking distance of Embassy Sydney	\$441	
Homestay 16+		Single	Shared*
Homestay	Half-board	\$329	\$301
Homestay for under 18	Half-board	\$350	\$329
Homestay VIP	Half-board	\$483	-
Homestay VIP for under 18	Half-board	\$504	-

\*These shared rooms must be booked by students travelling together.

Course add-ons - registration in a course or programme is pre-requisite	Fee	
One-to-one lessons (additional price per week)	5 lessons	\$825
	10 lessons	\$1500

Welfare Fee	Fee
1257 Welfare Undertaking Fee	\$500

Additional options	Fee	
Airport transfer (one way)	Sydney	\$180
Express Mail		\$65

Overseas Student Health Cover	
Period of Cover*	Cost per month**
Up to 6 Months	\$55
Up to 9 Months	\$53
Up to 12 Months	\$52
Health Care for International Students - <a href="http://www.oshcallianzassistance.com.au">www.oshcallianzassistance.com.au</a>	

\*This is only available to student visa holders.  
 \*\*Prices are subject to change in September 2019.

Exam Preparation Courses	Weeks	Course start date	Course end date	Exam date
FCE	10	7 Jan	15 Mar	15 Mar
	10	1 Apr	7 Jun	11 Jun
	10	17 Jun	23 Aug	22 Aug
	10	23 Sep	29 Nov	3 Dec
CAE	10	7 Jan	15 Mar	16 Mar
	10	1 Apr	7 Jun	12 Jun
	10	17 Jun	23 Aug	23 Aug
	10	23 Sep	29 Nov	4 Dec

Exam dates are subject to change. Please see <http://cambridgeesol-centres.org>

Language Semester Abroad dates
Start
7 Jan
18 Feb
26 Mar
13 May
24 Jun
5 Aug
16 Sep
28 Oct

For English for Academic Purposes semester dates see Melbourne centre page

# Sydney

Embassy Sydney Study Centre  
 Level 1  
 63 Oxford Street  
 Sydney NSW 2010

**IAC Contact Information**  
[anzembassybookings@studygroup.com](mailto:anzembassybookings@studygroup.com)

**Enrolment Fee:** AUD 230  
**Accommodation Placement Fee:** AUD 280

## CENTRE HIGHLIGHTS

### General Information

- Location: Minutes from shops, nightclubs and iconic beaches
- Lessons: 50 minutes
- Start date: Every Monday
- Minimum course length: 1 week
- Minimum age: 16
- Average class size: 13 (maximum 15)
- EAP class size: Maximum 18

### Tuition Includes

- Textbooks and course materials†
- My Embassy English Student Dashboard
- Wi-Fi

### Accommodation Highlights

- Homestay 16+
- Residence 18+  
 Students under 18 must stay in homestay and provide a legal guardian consent form.

### School Closure Dates

- School closure days: 1 Jan, 28 Jan, 19 Apr, 22 Apr, 25 Apr, 10 Jun, 7 Oct
- Christmas closure: 23 - 27 Dec 2019

### Nationality Mix

Top 10 nationalities typically choosing this centre†. For monthly percentages visit [embassyenglish.com/partners](http://embassyenglish.com/partners)

1	Korean	6	Spanish
2	Brazilian	7	Chinese
3	Colombian	8	Turkish
4	Indian	9	Mongolian
5	Japanese	10	Nepalese

†Textbooks and course materials are available for use during studies but will be recycled for other students to use once a student has finished their course. Our focus on reducing our environmental impact means that recycling textbooks is our preferred approach, however should students wish to purchase their own books they are able to do so at a cost of: **UK** (per level): £15 **US/CAN**: \$20 **AUS** (per level): \$25 **NZ** (per level): \$30  
 †For students studying in 2017.

[embassyenglish.com/partners](http://embassyenglish.com/partners)

# Auckland

Embassy Auckland Study Centre  
75 Karangahape Road  
Auckland Central  
1010, New Zealand  
**IAC Contact Information**  
anzembassybookings@studygroup.com

**Enrolment Fee:** NZD 150  
**Accommodation Placement Fee:** NZD 330

### CENTRE HIGHLIGHTS

#### General Information

- Location: In the centre of relaxed waterfront city
- Lessons: 50 minutes
- Start date: Every Monday
- Minimum course length: 1 week
- Minimum age: 16
- Average class size: 13 (maximum 15)
- Number of classrooms: 7

#### Tuition Includes

- Textbooks and course materials<sup>†</sup>
- My Embassy English Student Dashboard

#### Accommodation Highlights

- Homestay 16+
- Residence 18+  
Students under 18 must stay in approved homestay and provide legal guardian consent form

#### School Closure Dates

- School closure days: 1 - 2 Jan, 28 Jan, 6 Feb, 19 Apr, 22 Apr, 25 Apr, 3 Jun, 28 Oct
- Christmas closure: 23 Dec 2019 - 3 Jan 2020

#### Nationality Mix

Top 10 nationalities typically choosing this centre<sup>‡</sup>. For monthly percentages visit [embassyenglish.com/partners](http://embassyenglish.com/partners)

1	Thai	6	Saudi
2	Japanese	7	Chinese
3	Brazilian	8	German
4	Korean	9	Spanish
5	Colombian	10	French

<sup>†</sup>Textbooks and course materials are available for use during studies but will be recycled for other students to use once a student has finished their course. Our focus on reducing our environmental impact means that recycling textbooks is our preferred approach, however should students wish to purchase their own books they are able to do so at a cost of: **UK** (per level): £15    **US/CAN**: \$20    **AUS** (per level): \$25    **NZ** (per level): \$30  
<sup>‡</sup>For students studying in 2017.

### All Prices are in NZD (\$)

Courses and programmes		Lessons p/w	Tuition fees	Number of weeks		
				1-11	12-23	24+
General English	Standard Programme*	20	-	\$365	\$350	\$345
	Standard Plus Programme	24	-	\$440	\$420	\$410
	Intensive 28 Programme	28	-	\$465	\$450	\$440
Exam - IELTS (2 weeks minimum)**	Standard Programme*	20	-	\$365	\$350	\$345
	Standard Plus Programme	24	-	\$440	\$420	\$410
	Intensive 28 Programme	28	-	\$465	\$450	\$440
Language Semester Abroad	Standard Plus - 24 weeks	24	\$9,840	-	-	-
	Standard Plus - 36 weeks	36	\$14,040	-	-	-
	Standard Plus - 48 weeks	48	\$18,720	-	-	-
	Intensive 28 - 24 weeks	28	\$10,080	-	-	-
	Intensive 28 - 36 weeks	28	\$14,400	-	-	-
	Intensive 28 - 48 weeks	28	\$19,200	-	-	-

\*Not available for a student visa. 12 weeks maximum on a tourist visa. For working holiday visa study permit requirements refer to Immigration of New Zealand website: [www.immigration.govt.nz](http://www.immigration.govt.nz).  
\*\*IELTS EXAM to be booked by agents or students directly. For up-to-date fees and dates check [ielts.org](http://ielts.org).

Accommodation (prices per week)			Year round	
Residence		Room set-up fee	Single	Shared
Empire Apartments - 4 weeks minimum	Self-catering, en-suite studio	\$100 utensil fee \$185 cleaning fee	\$497	\$252*
	Self-catering, shared bathroom single room		\$301	-
Homestay			Single	Shared*
Homestay	Half-board		\$308	\$287
Homestay Central	Half-board, shorter travel time to Centre		\$315	\$301
Homestay for under 18	Half-board		\$315	-
Homestay Central for under 18	Half-board, shorter travel time to Centre		\$329	-

\*Must be booked by two students travelling together.

Course add-ons - registration in a course or programme is pre-requisite		Fee
One-to-one lessons (additional price per week)	5 lessons	NZD 825
	10 lessons	NZD 1500

Additional options		Fee
Airport transfer (one way)	Auckland	NZD 160
Express Mail		NZD 80
StudyCare insurance*	Health Care for International Students - 4 week price. For discounts on longer bookings, see Study Care Guide for full details.	NZD 89

\*Study Care is a comprehensive policy that has been designed to meet the suggested minimum requirements under the Code of Practice for International Students.

Language Semester Abroad dates
Start
7 Jan
18 Feb
26 Mar
13 May
24 Jun
5 Aug
16 Sep
28 Oct

# Terms and Conditions

The contractual entity that will be providing the services to you and that you agree these terms and conditions with is determined by the country in which you will be studying.

In the **UK** this is Embassy Educational Services (UK) Limited (Company Registration Number 1599830, whose registered address is 1 Billinton Way, Brighton, BN1 4LF.

In the **US** this is Center for English Studies, LLC, whose registered address is 330 7th Avenue 2nd Floor New York NY 10001.

In **Canada** this is Study Group Canada, Limited. Co no. 3229099, whose registered address is 2900, 10180-101 Street, Edmonton, Alberta T5J 3V5 Canada.

In **Australia** this is Study Group Australia Pty Limited. ACN 070 919 327 of Level 24, 201 Elizabeth Street, Sydney NSW 2000, Australia.

In **New Zealand** this is Study Group NZ Ltd. Co no. 1012808 whose office is at 75 Karangahape Road, Newton, Auckland, New Zealand.

## 1. Payment of Fees

Visa documents are issued when appropriate payment has been received.

In **Australia**, students with multiple study periods must pay the total due on enrolment before visa documents are issued and no later than 14 days before arrival. Subsequent instalment payments must be received in accordance with the due dates stated on the invoice.

In **California**, students with programmes more than 16 weeks in duration may elect to pay in full or to pay tuition in instalments. Students choosing to pay in instalments must pay the total due on enrolment before visa documents are issued and no later than 14 days before arrival. Subsequent instalment payments may be received in accordance with the due dates stated on the invoice. Instalment due dates for each course are determined according to the length of the programme. Instalments will be no more than the equivalent of 16 weeks' worth of the programme tuition until the programme duration midpoint, when any outstanding balance must be received in full.

If the student chooses to pay in their local currency, a foreign exchange rate will apply. The applicable exchange rate can be viewed online as at the time and date of the payment.

Bank charges and commission for both the sending and receiving banks should be paid by the sender of funds or they will be applied to the account of the Embassy English Representative or if no representative, then to the account of the individual from whom Embassy English has received the original direct payment.

## 2. Services

Embassy English reserves the right to change details of its services, including courses, facilities, schools, accommodation, and course dates, where circumstances beyond Embassy English's control necessitate such changes or where the number of enrolments is not enough to operate a course viably.

## 3. Course Entry Levels

Most courses require minimum levels of English for entry. If after the placement test, a student is found to be below the minimum level required to start the course, Embassy English reserves the right to place the student in a class appropriate to the student's language level and/or a different curriculum. Where this results in extending the duration of a student's course, Embassy English may need to issue a new Certificate of Enrolment. Students may be transferred to the nearest Embassy English Centre running a lower level course. Minimum age for individual students travelling without adult supervision is 16 years at course start date.

## 4. Changes to Enrolments

Embassy English reserves the right to charge an Administration Fee (GBP50; USD80; CAD80; AUD120; NZD90) each time course or accommodation details are changed or cancelled after a place has been confirmed. Additionally, when a change request for a previously confirmed

accommodation is received less than 7 days in advance of the scheduled arrival date, an equivalent week's accommodation penalty fee will be charged. These fees will not apply to upgraded or extended courses.

## 5. Changes to Airport Transfers

Notification of change to airport transfers must be sent to our International Admissions Centre at least 2 full working days prior to the designated arrival time. If notice is not received Embassy English cannot be held liable for operational errors, and an additional Transfer and/or Administration Fee may be applied.

## 6. Accommodation and Travel details

Accommodation and transfer confirmations\* will be provided 14 days prior to course start date for all enrolments received more than 4 weeks in advance of course start date. Accommodation and transfer confirmations\* will be provided no less than 4 days prior to course start date for all enrolments received less than 4 weeks in advance of course start date. If travel information is received less than 2 working days prior to the scheduled arrival date then Embassy English may not be in a position to provide the transfer or accommodation service for the weekend of arrival.

\*Provided travel details and payment in accordance with your payment arrangement has been received.

## 7. Accident and Medical Insurance

It is necessary that all students have appropriate accident and medical insurance. Students must provide proof of adequate cover at enrolment. Embassy English also offers insurance coverage called StudyCare. Cover under the StudyCare insurance policy does not commence until the insurance fees, which are non-refundable, have been paid in full. StudyCare is not available to students within Australia.

In the **UK**, students not wishing to take StudyCare must present an equivalent insurance certificate or European Health Insurance card on arrival. In the **USA** and **Canada**, students not wishing to take StudyCare must present an equivalent insurance certificate on arrival. In **New Zealand** students who are covered by an alternative insurance policy must have a level of cover at least equivalent to that offered by StudyCare. Students without insurance must take StudyCare.

In the **USA**, StudyCare is mandatory for students taking English in Action. In **Canada**, StudyCare is mandatory for students taking the International Internship Programme and the Work Placement programme.

In **New Zealand**, having appropriate and current medical and travel insurance is compulsory for all international students. This is a New Zealand legislation requirement under the Code of Practice for the Pastoral Care of International Students, found on their website at [www.legislation.govt.nz/regulation/public/2016/0057/latest/DLM6748147.html](http://www.legislation.govt.nz/regulation/public/2016/0057/latest/DLM6748147.html). Most international students are not entitled to publicly funded health services while in New Zealand. If a student receives medical treatment during a visit, they will be liable for the full costs of that treatment. Full details on entitlements to publicly funded health services are available through the Ministry of Health, and can be viewed on their website at [www.moh.govt.nz](http://www.moh.govt.nz).

In **Australia**, it is compulsory for those on Student Visas to take Overseas Student Health Cover (OSHC) for the duration of the time they are in Australia. Students need to buy OSHC before coming to Australia, to cover them from when they arrive. This ensures they have adequate health care arrangements while studying in Australia. If the student chooses for Embassy English to arrange OSHC for the first course/year only of their programme, it is their responsibility to either extend or take out OSHC for the rest of their time in Australia. They must provide evidence of cover for the entire study period before a Confirmation of Enrolment will be issued. There will be no refund of OSHC Insurance post-arrival.

## 8. General Refund Policy

Embassy English defines a full course of study as the initial enrolment period. Extensions are considered new enrolment periods. All refunds will be sent to the account of the Embassy English representative/agent

from whom the fees were originally paid or, if there is no representative/Agent on the account, to the individual from whom Embassy English has received the original direct payment.

In **ANZ** if a student's visa application is rejected after payment has been received, all fees, excluding any cancellation fees detailed in the Cancellation Policy below, will be refunded within 28 days, provided a visa refusal letter is received by our International Admissions Centre at least 2 working days (for UK and Canada, 10 working days) before the course is due to start and the student has fulfilled all requirements for a visa application.

In the **USA** students in San Diego and San Francisco must sign a California State Enrolment & Refund Agreement form. Refunds will be processed according to these terms and conditions. In **New Zealand** the refund will be paid directly to the student or another signatory as agreed by the student (or the student's parent or legal guardian).

In **Australia** this agreement, and the availability of complaints and appeals processes, does not remove the right of the student to take action under Australia's consumer protection laws. Refunds will be provided to students within 28 days if the student defaults based on a visa denial provided the International Admissions Centre receives the visa denial letter. However, a refund will not be provided in any circumstances where the student has supplied fraudulent, forged or deliberately misleading documentation. If Embassy English defaults, the student is eligible to receive a refund of the unexpended pre-paid tuition fees which the student has paid to Embassy English. The refund amount will be based on the portion of tuition for which the student has paid but for which tuition has not yet been received. In the unlikely event that Embassy English is unable to deliver a course in full, the student will be offered the refund amount in accordance with the above paragraph. The refund will be paid within 14 days of the day on which the course ceased being provided. Alternatively, the student may be offered enrolment in a suitable alternative course by Embassy English at no extra cost. The student has the right to choose whether they would prefer a full refund of course fees, or to accept a place on another course. If they choose placement on another course, Embassy English will ask them to sign a document to indicate acceptance of the placement. If Embassy English is unable to provide a refund or to place the student on an alternative course, the Australian government's Tuition Protection Scheme's (TPS) director will provide access to a suitable alternative course.

## 9. Cancellation Policy

Embassy English defines "cancellation" as a change occurring before the start date of the first course. All cancellations must be made in writing to our International Admissions Centre and the following refund policies apply: Enrolment Fee, Courier Fee, Accommodation Placement Fee, or Administration Fee are non-refundable (In the **USA**, maximum of \$500). In **Australia**, Embassy English further reserves the right to withdraw or cancel an offer at any time in circumstances where evidence of non-genuine temporary entrant status is identified. In such instances, the following refund policies apply: 100% tuition Fee, Enrolment Fee, Courier Fee, Accommodation Placement Fee, or Administration Fee. However, a refund will not be provided in any circumstances where the student has supplied fraudulent, forged or deliberately misleading documentation.

## 10. Tuition Refunds before Arrival

In the **UK** and **Canada**, where cancellations are received in writing more than 14 days before the first course start date, 100% of tuition fees will be refunded, but any courier fee, enrolment fee, and added administration fees are non-refundable (In the **USA**, not to exceed \$500.). Where cancellations are received in writing 14 days or less prior to the first course start date students will be charged GBP250 (UK) or CAD350 (Canada), in addition to the fees listed in this paragraph.

In the **USA**, students will be refunded tuition fees in full, less fees not exceeding \$500.

In **Australia**, for pre-arrival Student visa refusal, the following applies: Embassy English agrees to refund within 28 days, tuition and non-tuition

fees paid where the student produces acceptable certified evidence that the application made for a student visa was rejected by a visa-issuing authority. The amount of the refund is the fees paid by or on behalf of the student, minus the lesser of the following amounts that will be retained:

- 1) 5% of the amount of fees received (pre-paid tuition fees, non-tuition fees)
  - 2) \$230.
- For non-student visa refusal and general cancellation, including student visa applicant, the following applies: Students will be charged the enrolment fee plus 30% of total tuition fees, as well as all other sundry fees if cancelling prior to the start of their course.

In **New Zealand**, students will be refunded tuition fees in full, less the Enrolment Fee.

## Accommodation Refunds before Arrival

- a) Students cancelling or deferring their accommodation less than 14 days before arrival will be charged an amount equal to 1 week of accommodation (except in USA).
- b) Students cancelling or deferring their accommodation less than 2 working days before arrival, an amount equivalent to 4 weeks of accommodation will be charged, or the full accommodation fee if the booking is less than 4 weeks in duration (except in the USA).

In the **USA**

- a) For cancellations more than 7 days prior to the accommodation start date, full accommodation costs, less fees, will be refunded.
- b) Students cancelling their accommodation 7 days or fewer before arrival will be charged an amount equal to 1 week of accommodation.
- c) For cancellations less than 48 hours before arrival, 28 nights of accommodation will be charged or the full accommodation fee if the booking is less than 28 nights in duration.

## 11. Withdrawal Policy

Embassy English defines withdrawal as termination of a course after the first course has started. Any withdrawal must be made in writing to the Centre Director of the Embassy English school where the student is studying. Enrolment Fee, Courier Fee, Accommodation Placement Fee, Administration Fees, and StudyCare or OHSC premium will not be refunded for any student terminating their course after arrival.

## Tuition Refunds after Arrival

Written notification of withdrawal must be provided as a condition for making refunds. If a student breaches the visa conditions, no refund of the tuition fees will be made. In the **USA** refunds are calculated from the Friday of the last week of attendance.

- a) If a student has completed less than 60 percent of the initial enrolment period or any subsequent enrolment period, i.e. extension, Embassy English will retain a pro-rated amount of tuition at the non-discounted (General English) rate.
- b) If a student has completed more than 60 percent of the total enrolment period, Embassy will not refund any unused tuition.
- c) No Shows: Full tuition fees will be refunded.

When determining the number of weeks completed by the student, Embassy will consider a partial week the same as if a whole week were completed. All refunds due will be made 45 days following the date of cancellation and paid to the account from which original payment was made. In the **UK**, **Canada**, and **Australia** no tuition fees will be refunded to students who notify the Embassy English Centre of their withdrawal after the commencement of their first course. When a student has enrolled in multiple locations/courses, the course start date for the purpose of this clause is that of the initial Embassy English course.

In **New Zealand**

- a) For courses of 1 to 34 days duration, if the student withdraws within the first 2 days of the course, they will receive 50% of the total fees paid. If they withdraw after the first 2 days, no refund is made.
- b) For courses of 35 days to 3 months duration, if the student withdraws within the first 5 days of the course, they will receive 75% of the total fees paid. If they withdraw after the first 5 days, no refund is made.



c) For courses greater than 3 months, if written notice of termination is received by the end of the eighth day of the course, a termination fee of the lesser of NZD500 or 10% of tuition will apply. Students terminating after this period will not receive a refund.

**Accommodation Refunds after Arrival**

Students leaving their accommodation must give at least 28 nights of notice in writing. After deducting the price of accommodation used, including the required notice period charged at the standard accommodation rate, accommodation fees in excess of the accommodation period will then be refunded, less the administration fee. Local policies may apply depending on provider and are available upon request.

**12. Visas**

Students should contact their local embassy, Consulate or High Commission to ensure they are allowed to enter and study in their chosen country. If a student does not possess or maintain a valid visa status in accordance with the visa conditions then their course will be terminated without refund.

In the **USA** Embassy English is authorised under Federal Law to enrol non-immigrant students. By law, to issue the I-20 form, with the Enrolment Form, we must receive:

- a) The student's home address
- b) Proof of sufficient funds to meet tuition and living expenses such as a current bank statement or a letter from their bank
- c) A letter or notarised affidavit guaranteeing support from their parent or employer or sponsor
- d) Copy of Students Passport photo page.
- e) Student's personal email address

No visa support documentation will be provided until all fees have been received.

**13. Holidays**

Embassy English schools will be closed on public holidays and no compensation is provided for missed days due to public holidays. All students in the USA and UK in Homestay accommodation over the Christmas and New Year period will be charged a seasonal supplement of GBP50 (UK) or USD100 (USA) per week. For Holiday policies, please refer to our website at [embassyenglish.com/global/holiday-dates](http://embassyenglish.com/global/holiday-dates) for complete listing.

In the **USA** and **Canada**: For every 6 consecutive weeks attended, the student will be eligible for 1 week of a session break. In the USA, students must attend a minimum of 12 weeks of class before being eligible for a session break. Accrued vacation break time may not exceed 8 weeks. If a portion of accrued session break time is taken, the remainder is not transferable to a later date. Session breaks may not be booked prior to arrival. Student may request session breaks after arrival and be approved according to visa regulations.

In the **UK**: Holidays may be booked before or after arrival in Centre.

In **Australia**: Up to 2 weeks holiday after every 12 weeks of study, to a maximum of 4 weeks in 1 year. Holidays must be booked pre-arrival.

In **New Zealand**: Holidays may be booked after arrival provided the holiday falls within the end date of the visa.

**14. Resolution of Disputes**

In the event of a dispute between an individual student and Embassy English, procedures are in place to facilitate the resolution of the dispute. Any complaint should first be made to the student's Embassy English Centre Director. Each complaint will be fully investigated provided that it is received within a month of the course ending and all fees have been paid. If the matter is not resolved, the student should communicate in writing to the local Embassy English Head Office (see back cover).

In **Australia**, students may lodge an external appeal or complain about this decision through the Overseas Students Ombudsman. The Overseas Students Ombudsman offers a free and independent service for overseas

students who have a complaint or want to lodge an external appeal about a decision made by their private education or training provider. See the Overseas Students Ombudsman website [www.oso.gov.au](http://www.oso.gov.au) or phone 1300 362 072 for more information.

In **New Zealand** students may contact NZQA at [www.nzqa.govt.nz](http://www.nzqa.govt.nz) or email [quadrisk@nzqa.govt.nz](mailto:quadrisk@nzqa.govt.nz). For a financial dispute students can contact Student Complaints.

**15. Liability**

Embassy English and its staff and representatives will not be liable for loss, damage or injury to persons or property howsoever caused, except where liability is expressly imposed by law. Embassy English will not be liable in the event that any service contracted to be supplied by Embassy English becomes impossible to supply for any reason or any cause outside the control of Embassy English.

**16. Valid prices**

Prices are valid from 1 November 2018. Prices are subject to change without notice and will only be confirmed upon invoicing. For current prices please refer to [embassyenglish.com](http://embassyenglish.com). Agents should refer to the Partners website: [embassyenglish.com/partners](http://embassyenglish.com/partners)

**17. Expulsion**

Embassy English reserves the right to expel or evict from accommodations and courses arranged by Embassy English any student whose conduct is unsatisfactory at the discretion of the Centre Director. Unsatisfactory conduct includes but is not limited to; threatening behaviour, bullying, illegal activities, drug use, inappropriate alcohol use or repeated non-attendance of class.

In **Australia**, **New York**, and **California** centres, a student has the right to appeal against such a decision and details of that process are available from Embassy English. Students and their parents or guardians, where applicable, agree to pay the tuition fees and other charges applicable for the course on the due dates. It is understood and agreed that failure to do this may result in suspension from the programme and cancellation of the enrolment.

**18. Promotional Activity**

- The student (and, where applicable, his or her parent or guardian):
- a) Agrees that the student's photographs, videos, artwork or other works, as well as recorded or written testimonials and details of the student's achievements (hereto referred to as "Student Images and Testimonials") may be used by Embassy English and its parent company Study Group, or by a third party agent of Study Group, worldwide for promotional purposes including in its printed and online marketing materials and on any social media network without further consent or notification; and
  - b) Gives consent to Embassy English and to its parent company Study Group storing, or transferring across international borders, copies of the Student Images and Testimonials for such purposes.

**19. Student Promise – Progress Guarantee**

For the purposes of this clause the following terms have the following meanings:

"Entry Level" Means the level of English you start your course with, as agreed with you on or around the first day of your course and recorded as your entry level on My Embassy English Student Dashboard.

"Progress" Means achieving or exceeding your Target Level.

"Study Plan" Means the expected improvement in your English over the duration of your course to go from the Entry Level to the Target Level as recorded on My Embassy English Student Dashboard.

"Target Level" Means the level of English you will aim to finish your course with (taking into account your Entry Level and chosen course), as agreed with you on or around the first day of your course and recorded as your target level on My Embassy English Student Dashboard.

- 19.1 Subject to clause 19.2 below, if on your final assessment you do not Progress, you will be entitled, at your option, to either:
- 19.1.1 a refund of a proportionate amount of your tuition fee calculated from the date your English level was last below your Study Plan until the date of your final assessment; or
  - 19.1.2 Additional lessons at no additional tuition cost until you Progress (subject to you having a legal right to continue your studies).
- 19.2 The options set out in 19.1 shall only apply if and when the following apply:
- 19.2.1 Your course is either the Standard or Intensive General English course for at least 12 consecutive weeks,
  - 19.2.2 Your attendance at classes is 95% or higher;
  - 19.2.3 You have completed all homework assignments on time,
  - 19.2.4 You have completed all weekly unit reviews,
  - 19.2.5 You have completed all tests on time as part of your Study Plan; and
  - 19.2.6 You have taken advantage of all additional support that may have previously been offered to you where your English has been identified as behind your Study Plan

**20. Data Protection**

Any information provided to Embassy English may be held on computer and shall be used in accordance with its data protection registration and the national data protection laws applicable. Embassy English may disclose appropriate personal data, including sensitive personal data of a medical nature, to relevant Embassy English staff and third parties where there is a legitimate need or obligation to do so. We will not share sensitive information about students to any third party without their consent unless there are exceptional circumstances, such as when the health and safety of student and others is at risk or where the law requires us to do so. Our Privacy Policy is available on the Embassy English website.

**21. Further Information: Australia**

- a) ESOS Framework: The Australian Government wants overseas students in Australia to have a safe, enjoyable and rewarding place to study. Australia's laws promote quality education and consumer protection for overseas students. These laws are known as the ESOS Framework and they include the Education Services for Overseas Students (ESOS) Act 2000 and the National Code, and Tuition Protection Service (TPS). Visit the website <https://internationaleducation.gov.au/Regulatory-Information/Pages/Regulatoryinformation.aspx> for Education Services for Overseas Students (ESOS) Legislative Framework/Regulations and <https://tps.gov.au> for an overview of the Student Tuition Protection Service (TPS). A student who has any concerns about these matters after arrival at Embassy English, should contact the Centre Director.
- b) Information provided may be made available to Commonwealth and State agencies and the TPS Administrator of the Tuition Protection Service; administrator@tps.gov.au, as part of our obligations under the ESOS Act 2000 and the National Code.
- c) Each student must notify the campus of any change in their contact details or address while enrolled in the course.
- d) All courses offering fewer than 24 lessons (20 hours) per week are not available to student visa holders.
- e) CRICOS Provider Name: Study Group Australia Pty Limited. CRICOS Provider Code: 01682E.
- f) Any school-aged dependants accompanying overseas students to Australia will be required to pay full fees if they are enrolled in either a government or non-government school.
- g) Students studying in Queensland who are concerned about the conduct of a provider may contact officers of the Queensland Department of Education; the Chief Executive of that Department has power under the Education (Overseas Students) Act to suspend or cancel the registration of a provider or a course within that state.
- h) Average living expenses Australia: AUD20,000 per year.  
New Zealand: NZD18,000 per year.

**22. Further Information: New Zealand**

- a) Protection of Student Fees: Fees paid by students will be fully protected by a Bank Guarantee and cash held by an independent Trustee. In the unlikely event of the Embassy English school closing prior to the conclusion of courses, school fees will be refunded on a pro-rata basis by the Trustee.
- b) If students experience difficulty with procedures in New Zealand, they may contact the NZQA on 0800 697 296 or send an email to [quadrisk@nzqa.govt.nz](mailto:quadrisk@nzqa.govt.nz) or if it's a financial dispute - contact iStudent Complaints on 0800 006 675.
- c) Code of Practice: Embassy English has agreed to observe and be bound by the Education (Pastoral Care of International Students) Code of Practice 2016. A copy of the Code is available on the New Zealand website: [www.legislation.govt.nz/regulation/public/2016/0057/lates/DLM6748147.html](http://www.legislation.govt.nz/regulation/public/2016/0057/lates/DLM6748147.html).
- d) Immigration: Full details of visa and permit requirements, advice on rights to employment in New Zealand while studying, and reporting requirements are available through the New Zealand Immigration Service, and can be viewed on their website at [immigration.govt.nz](http://immigration.govt.nz).
- e) Each student must notify Embassy English of any change to their contact details, accommodation type, and residential address.

**23. Further information: USA**

For students travelling as unaccompanied minors on flights to and from the USA, a one-way USD200 unaccompanied minor airport service fee will be charged. Courses with Standard 20 classes total 15 hours, Standard Plus classes total 18 hours, and Intensive 28 total 21 hours of tuition per week.

**24. Further information: UK**

Pocket money requests will incur a processing charge of GBP50. Courses with Standard 20 classes total 15 hours and Intensive 28 total 21 hours of tuition per week.

**25. Force Majeure**

Embassy English is not liable in the event where it is unable to fulfil any service to which it is contractually bound because of fire, natural disaster, acts of government, failure of suppliers or subcontractors, labour disputes, or other reasons which are outside its control.

**26. Agents**

All the above terms are applicable to direct students and agents unless variations are expressly agreed between the agent and Embassy English or their parent company, Study Group, in writing.

**27. Updates to Terms and Conditions**

All Terms and Conditions are subject to change. For the latest Terms and Conditions, please visit our website: [embassyenglish.com/global/terms-and-conditions](http://embassyenglish.com/global/terms-and-conditions).

**Express Mail\***

Country	Price
USA	USD60
Canada	CAD95
UK	GBP35
Australia	AUD65
New Zealand	NZD80

\*Non-refundable





## Contact

**United Kingdom/Canada/USA**

International Admissions Centre

T +44 1273 339 400

E [iacuk@studygroup.com](mailto:iacuk@studygroup.com)

E [iacusa@studygroup.com](mailto:iacusa@studygroup.com)

**Australia/New Zealand**

International Admissions Centre

T +61 2 8263 1888

E [anzembassybookings@studygroup.com](mailto:anzembassybookings@studygroup.com)

Agents

[embassyenglish.com/partners](http://embassyenglish.com/partners)

Students

[embassyenglish.com](http://embassyenglish.com)



Embassy English is part of Study Group.

Study Group prepares students for life in a global society and success in a global economy.

We educate students from every corner of the globe enabling them to realise their potential through a transformational learning experience.

Visit [studygroup.com](http://studygroup.com)



Building Futures is Study Group's non-profit initiative that provides educational opportunities in the developing world.

Visit [studygroup.com/buildingfutures](http://studygroup.com/buildingfutures)



CRICOS Provider Name: Study Group Australia Pty Limited  
CRICOS Provider Code: 01682E